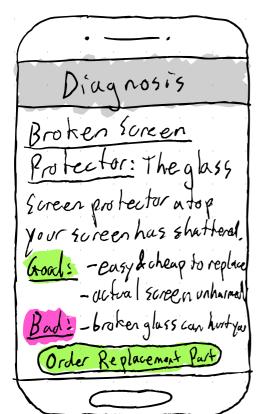
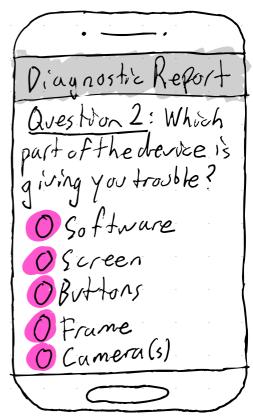


Upon opening the app, the user is presented the option to have the app diagnose a problem, directly order a part, or find a local repair shop.



The diagnosis given has an overview of the problem, pros and cons of this diagnosis, and the recommended fix, which is usually ordering a part right within the app.



The diagnostic questionnaire includes questions about the type of device, what part of it is having a problem, and details of that problem. This serves to weed out easy fixes and prevent premature device replacements.



When a part is ordered, a package tracker is provided within the app, and instructions on how to use/install that part are readily available within the app for when it arrives.

